

FROZEN LIGHT

Privacy Policy

Updated: April 2021

What data do we hold?

Frozen Light currently hold data that audiences have given us, with consent to contact them about the upcoming work of Frozen Light.

We hold data such as names and email addresses as well as geographical area as this helps us to book tours and to inform our audiences about our activities.

We also hold data about venues, trusts and similar organisations where the venue, trust or similar organisation has made this data available to us.

What do we do with the data we hold?

We use it to contact people about our activities and tours, through email, newsletters and telephone.

We will never pass any of this information onto other organisations or third parties without explicit permission.

Do we hold any data about you?

Under the GDPR we and all other organisations that hold data on you must inform you of what data we hold on request. Please email info@frozenlighttheatre.com to ask for us to send you a list of the data we hold on you.

What if you want to update/remove the data we hold about you?

Please email us info@frozenlighttheatre.com to let us know what data you would like to be updated or removed. We will email you back to confirm the changes and/or removals once we have completed them.

Who has access to the data you hold?

Only our core staff have access to the data, we will never share any personal data with any third parties or other organisations without first asking for your explicit permission.

FROZEN LIGHT

What to do if you want to make a complaint?

Should you believe a breach of your rights under the Data Protection Act 1998 or the General Data Protection Regulation (GDPR) has been committed, you have the right to make a complaint to the relevant supervisory body. If you wish to make a complaint about how Frozen Light manages your personal data please contact ICO: <https://ico.org.uk/>.

Our full data protection policy is available on request: info@frozenlighttheatre.com